

Understanding Transition of Care

After you've enrolled in a UnitedHealthcare plan, Transition of Care (TOC) lets you continue to receive your current treatment, using your current doctor, for a limited period of time. After that point, UnitedHealthcare will work with you to see that you get the care you need through your medical plan and the UnitedHealthcare network of doctors and other health care providers.

To qualify for Transition of Care you must meet two requirements:

1. Your medical condition must qualify. See the chart below for details.

Type of condition	Condition requirements	Length of TOC
Pregnancy	low risk <ul style="list-style-type: none"> If you are in your last 3 months of pregnancy If you delivered your baby less than 6 weeks from when the new plan year begins 	You can receive TOC through your first postpartum visit. After that point, we will help connect you with UnitedHealthcare network doctors and other providers for the next 6 weeks of your postpartum care.
	moderate or high risk <ul style="list-style-type: none"> If your pregnancy is considered moderate or high risk, no matter where you are in your pregnancy If you delivered your baby less than 6 weeks from when the new plan year begins, and your pregnancy was considered moderate or high risk 	You can receive TOC through your first postpartum visit. After that point, we will help connect you with UnitedHealthcare network doctors and other providers for the next 6 weeks of your postpartum care.
Non-surgical treatments for cancer	If you are receiving radiation or chemotherapy treatments to treat cancer	You can receive TOC for 30 days or until you complete your current cycle, whichever is longer.
Treatment for symptomatic AIDS	If you are being treated for symptoms of an HIV infection	You can receive TOC for up to 30 days.
Treatment for severe or end-stage kidney disease	If you are receiving treatments, like dialysis, for permanent damage to your kidneys or if you have kidney failure	You can receive TOC for up to 30 days.
Treatment for a bone marrow or organ transplant	If you have undergone a recent transplant or if you are on the waiting list to obtain	The length of TOC will be based on your treatments.

2. The TOC program will not apply if your current doctor(s) is in the plan's network.

If your doctor and other health care providers are already in the UnitedHealthcare network, you can keep seeing them without going through the TOC program. If you qualify for TOC, services with your current doctor will be reimbursed under the network level of coverage until the end of the TOC period.



Tell your current doctor about your new plan.

It's important to inform your current doctors when you change your medical plan or health insurance company. If you qualify for TOC, this will also make your providers aware that UnitedHealthcare will be contacting them. It's part of our role in helping to make your move to UnitedHealthcare as easy as possible.



Coverage is provided according to your health plan documents. For help determining what coverage you have, call the number on your health plan ID card.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates.

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